

Terms and conditions for the supply of parking permits

1. Order placement

(1) Orders may be placed either electronically, via the online shopping basket (by using the Easyorder online shop), or, if you wish to use the attached documents, in writing by completing and submitting the order forms for the event in question. Orders which are made verbally or over the phone must be confirmed by the exhibitor in writing.

(2) Electronic orders which are sent from the password-protected online shop are valid without signature.

Written orders must bear the legally binding signature of the customer, and a single copy must be received by Messe Frankfurt Venue GmbH in advance of the event by no later than the date specified on the order form, as it will otherwise be impossible to guarantee their timely completion. Orders submitted by a third party (stand designers/builders, participants in joint stands or similar) shall only be accepted and carried out if they have been placed electronically from this third party's own account or, for written orders, if they bear the signature and company stamp of the exhibitor, or the third party has been granted power of attorney (referred to in the online shop as a sub-account).

(3) Orders received at a later date will not be included in the allocation of permits. No confirmation of receipt of orders will be sent. Permits will be sent no later than two weeks before the event opens.

The company responsible shall be:

Fraport AG
HVM-PV Park-Service Messe
60457 Frankfurt am Main
Germany
Phone: +49 (0) 69-69 07 44 54
Fax: +49 (0) 69-69 05 97 17

All other details are to be determined directly with Fraport.

2. Description of services to be provided

(1) Fraport shall, on the basis of the order, arrange for the provision of parking permits. Each permit entitles the bearer to park a motor vehicle with a maximum permissible weight of 2.5 tonnes in the car park specified thereon.

(2) The information supplied will already have been printed on the parking permits. The issuance of parking permits is subject to availability and is only for the duration of the event in question. Individual parking permits are automatically issued for the nearest available car park in accordance with the stand number and stand size. There is generally no entitlement to specific parking spaces. Parking trucks, vans, trailers, containers, buses or caravans in reserved parking spaces is prohibited.

(3) Parking permits are to be stuck to a readily visible location of the vehicle's windscreen whenever they are parked or being parked.

Vehicles lacking readily visible and valid parking permits and vehicles parked in unauthorised locations will be towed away without prior notice at the owner's expense. Parking permits will be confiscated if the aforementioned provisions are not observed. The Car Park Terms and Conditions of Use (Parkplatzbenutzungsordnung) shall apply. Only original parking permits are valid. In the event that parking permits are duplicated, Messe Frankfurt Venue GmbH reserves the right to prosecute under Section 265a of the German Penal Code (StGB). In such cases, both the original parking permit and the copies will be confiscated and the vehicles removed from the grounds. A fine will also be imposed.

(4) In order to be able to provide exhibitors with rapid assistance in the event that problems arise, on all days of the event Fraport will operate an emergency stand-by service whose location and telephone number can be obtained from the hall inspector's office.

3. Invoicing

(1) Invoices shall be due and payable upon receipt. Messe Frankfurt Venue GmbH reserves the right to invoice services prior to performance.

(2) The charges listed in the currently valid price list shall be binding upon both parties hereto. Any services that do not appear in the list are not included in the charges stated therein and shall, where applicable, be invoiced separately.

(3) The ancillary charges involved shall be due and payable immediately upon invoicing.

(4) Offsetting counterclaims against invoiced amounts and deductions of any kind are not permissible.

(5) Complaints regarding the non-provision or incomplete provision of ordered items or services must be received by Fraport no later than the first day of the trade fair. Any complaints received thereafter will be disregarded.

(6) In the event that parking permits are lost, there is no automatic right to replacements.

4. Cancellation by the customer

In the event that an order is to be cancelled, the customer shall notify Fraport thereof in writing no later than three (3) weeks prior to the opening of the event involved, reckoned from the date of receipt. Cancellations can be accepted at later dates only if the respective service(s) – or parts thereof – have not yet been provided or provision thereof has not yet commenced. The same shall apply analogously to any changes to the ordered service(s). The return of parking permits is only possible until 12:00 noon on the first day of the event.

5. Acknowledgement

(1) The placement and execution of orders shall proceed pursuant to the terms and conditions of supply.

(2) Both parties to the agreement accept these terms and conditions of supply as integral parts of the agreement binding upon both parties.

(3) Should individual provisions of this agreement be or become invalid, the validity of the remaining provisions shall not be affected. In such a case, both contracting parties undertake to replace any invalid provision with a valid provision that most closely achieves the commercial purpose intended by the invalid provision.

(4) Both parties to the agreement explicitly agree Frankfurt am Main to be the place of performance and jurisdiction for all claims and disputes arising from this agreement.