

## Terms and conditions for the supply of electricity

### 1. Order placement

(1) Orders may be placed either electronically, via the online shopping basket (by using the Easyorder online shop), or, if you wish to use the attached documents, in writing by completing and submitting the order forms for the event in question. Orders which are made verbally or over the phone must be confirmed by the exhibitor in writing.

(2) Electronic orders which are sent from the password-protected online shop are valid without signature. Written orders must bear the legally binding signature of the customer, and a single copy must be received by Messe Frankfurt Venue GmbH in advance of the event by no later than the date specified on the order form, as it will otherwise be impossible to guarantee their timely completion. Orders submitted by a third party (stand designers/builders, participants in joint stands or similar) shall only be accepted and carried out if they have been placed electronically from this third party's own account or, for written orders, if they bear the signature and company stamp of the exhibitor, or the third party has been granted power of attorney (referred to in the online shop as a sub-account).

(3) For orders received online or in writing less than eleven (11) days before the start of the event, Messe Frankfurt Venue GmbH will invoice the additional expenses entailed.

(4) In order to be able to provide exhibitors with rapid assistance in the event that problems arise, on all days of the event Messe Frankfurt Venue GmbH will operate an emergency stand-by service whose location can be obtained from the hall inspector's office.

(5) Orders must be accompanied by a scale drawing of the stand, and no work shall be undertaken on the order until this scale drawing has been submitted. A form for submitting this scale drawing is included in the online shop and in the service folder.

### 2. Description of services to be provided

#### (1) Electrical connections

(a) Messe Frankfurt Venue GmbH shall arrange for the installation of lines from its electrical supply network to the stand and of an electrical distribution box on the basis of the order.

(b) Stand electrical connections will be installed on the basis of the order in accordance with the following:

Single-phase AC connections 230 V

- One electrical distribution box rated at 3 kW, equipped with:
  - One residual current circuit breaker (RCCB), 30 mA
  - One master switch
  - Two 16 A circuit breakers
  - One electrical socket for a refrigerator

Three-phase AC connections 400 V

- One electrical distribution box rated at 4 – 15 kW, equipped with:
  - One residual current circuit breaker (RCCB), 30 mA
  - One master switch, 3-pole
  - Five 16 A circuit breakers, single-pole
  - One electrical socket for a refrigerator, single-pole
- One electrical distribution box rated at 16 – 40 kW, equipped with:
  - One residual current circuit breaker (RCCB), 30 mA
  - One master switch, 3-pole
  - Twelve 16 A circuit breakers, single-pole
  - One electrical socket for a refrigerator, single-pole
- For total electric power requirements exceeding 40 kW: one 5-conductor cable to the stand

An electrical distribution box is to be supplied by the exhibitor or rented from the responsible hall electrician, where said rental will be invoiced separately. All electrical distribution boxes must comply with the following specifications: All electrical outlet circuits carrying currents of up to 63 A and all lighting circuits are to be protected by 30 mA residual current circuit breakers (RCCBs). All other electrical circuits, e.g. circuits for exhibits carrying currents in excess of 63 A, are to be protected by 30 mA to 500 mA (max.) residual current circuit breakers (RCCBs).

(c) The supply voltages available on the exhibition grounds are, in the case of the single-phase AC supply, 230 V, 50 Hz, and, in the case of the three-phase AC supply, 400/230 V, 50 Hz. The voltages and frequencies involved are kept as constant as possible. In the event of power outages or irregularities in the electrical supply, Messe Frankfurt Venue GmbH will endeavour to rectify same as soon as possible. Messe Frankfurt Venue GmbH assumes no liability for any resultant damages and shall not grant any discounts for such.

(d) In order to be able to provide exhibitors with rapid assistance in the event that problems arise, on all days of the event Messe Frankfurt Venue GmbH will operate an emergency stand-by service whose location can be obtained from the hall inspector's office.

(e) In cases where exhibitors are unable to specify an electric power rating for their stand, they shall state the total numbers of lighting fixtures, electrical outlets, items of equipment etc. that are planned. The desired location of the stand electrical connection can be specified on the accompanying sketch.

(f) Electrical connections may only be ordered for supplying one's own stand; the provision of electrical power to other stands is not permitted.

(g) For safety reasons, the electrical supply is switched off on the last day of the trade fair one (1) hour after the event has closed.

#### (2) Electrical installations on stands

(a) Electrical installations on stands may be installed by Messe Frankfurt Venue GmbH. Exhibitors should submit their orders for same directly to Messe Frankfurt Venue GmbH. Installation shall be performed by an electrical installation company authorised by Messe Frankfurt Venue GmbH.

(b) Electrical connections are also protected by an electrical distribution box equipped with a master switch and 30 mA residual current circuit breakers (RCCBs), but only up to 63 A = 34 kW. Electrical outlets and electric lighting circuits must be protected by 30 mA residual current circuit breakers (RCCBs).

(c) Electrical installations and all parts thereof must comply with the current German DIN standards / DIN VDE regulations and the provisions of the "Technical Regulations for Connections to the Low-Voltage Network" (TAB Hessen, 2000 Edition), as well as additional regulations issued by Messe Frankfurt Venue GmbH and the Frankfurt Fire Brigade.

The regulations applying to electrical installations on the exhibition grounds are specified in the Technical Guidelines.

(d) Electrical installation companies other than those listed in the service folder that have been selected by exhibitors shall be obliged to report to Messe Frankfurt Venue GmbH prior to commencing any work and to prove their certification by presenting a valid EVU license (installation license). They shall also acknowledge their acceptance of the regulations applying to electrical installations on the exhibition grounds issued by Messe Frankfurt Venue GmbH and regulations issued by the responsible authorities by signing a formal acceptance thereof.

(e) In the event that electrical installations on stands are installed by companies other than those listed in the service folder, a formal acceptance of said stand installations shall be obtained from the responsible hall electrician prior to their connection to Messe Frankfurt Venue GmbH's electrical supply network.

(f) The employment of cable ties for fastening load-bearing components or lighting fixtures is prohibited.

### **(3) Electrical connections during set-up/dismantling and for stand builders' workplaces**

(a) In the event that electric power is required during stand set-up/dismantling, but a connection cannot yet be installed for technical reasons, exhibitors may, at their own expense, have an unmetered electrical connection installed by the responsible hall electrician. Messe Frankfurt Venue GmbH is to be notified of any such installation. Exhibitors will be charged a reasonable flat-rate fee for the electric power consumed by such connections.

(b) The terms and conditions for stand electrical connections shall apply analogously to electrical connections to hall electrical supplies for stand builders' workplaces.

### **3. Invoicing**

(1) Invoices shall be due and payable upon receipt. Messe Frankfurt Venue GmbH shall be entitled to issue invoices before performance of services based on reasonable flat-rate charges. The flat-rate charges involved shall be based on the power requirements [kW] stated on orders. Said charges shall include all materials employed on a rental basis, as well as the installation and removal of electrical connections and charges for electric power consumption.

(2) The charges listed in the currently valid price list shall be binding upon both parties hereto. Any services that do not appear in the list are not included in the charges stated therein and shall, where applicable, be invoiced separately.

(3) In the case of requested power requirements in excess of 300 kW, exhibitors will be informed in advance if special measures are required for providing connections to the existing electrical supply network that entail additional charges.

(4) Counterclaims can only be offset if they are undisputed or have been confirmed by a court of law in a final form.

(5) Complaints regarding the non-provision or incomplete provision of ordered items or services must be received by the vendor/supplier involved no later than the same day. Any complaints received thereafter will be disregarded.

### **4. Cancellation by the customer**

In the event that an order for an electrical connection is to be cancelled, the customer shall notify Messe Frankfurt Venue GmbH thereof in writing no later than three (3) weeks prior to the opening of the event involved, reckoned from the date of receipt. Cancellations can be accepted at later dates only if the respective service(s) – or parts thereof – have not yet been provided or provision thereof has not yet commenced. The same shall apply analogously to any changes to the ordered service(s).

### **5. General conditions**

(1) Both parties to the agreement accept these terms and conditions as integral parts of the agreement binding upon both parties.

(2) Should individual provisions of this agreement be or become invalid, the validity of the remaining provisions shall not be affected. In such a case, both contracting parties undertake to replace any invalid provision with a valid provision that most closely achieves the commercial purpose intended by the invalid provision.

(3) Both parties to the agreement explicitly agree Frankfurt am Main to be the place of performance and jurisdiction for all claims and disputes arising from this agreement.