

Logistics Services

Transport Instructions

Logistics services for ACHEMA 2024 can be obtained from the Logistics Services of Messe Frankfurt which is in charge of the entire range of work and services to be rendered inside the exhibition grounds, such as loading and unloading, interim warehousing and deliveries to exhibition stands, installation services, and handling of empties. For customs clearance, please consult the logistics partners of Messe Frankfurt or a forwarding agent of your choice.

Messe Frankfurt Logistics Services

Cargo Center Messe Frankfurt

Ludwig-Erhard-Anlage 1

60327 Frankfurt

GERMANY

Tel.: +49 69 7575 6075

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E-mail: logistics@messefrankfurt.com

Official logistics partners of Messe Frankfurt:

DHL Global Event Logistics GmbH

Cargo Center Messe Frankfurt

Ludwig-Erhard-Anlage 1

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Tel.: +49 69 9767 14 100

Fax: +49 69 9767 14 130

E-mail: fairs.fra@dhl.com

DSV Solutions GmbH

Cargo Center Messe Frankfurt

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Tel.: +49 69 8700 71 - 200

Fax: +49 69 8700 71 - 299

E-mail: GIL-efrankfurt@de.dsv.com

For insurance and liability reasons the Logistics Services of Messe Frankfurt has the sole right to provide and operate technical equipment (forklifts, cranes). Please note that storage of empties on the exhibition grounds is the sole responsibility of the Logistics Services.

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1. Shipping Instructions

If transportation is not carried out by one of the official logistics partners of Messe Frankfurt, all shipments for ACHEMA are to be sent on the basis of 'free arrival exhibition grounds' and are to be consigned as follows:

Messe Frankfurt Venue GmbH
Logistics Services
Cargo Center Messe Frankfurt
Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main
GERMANY

for

Exhibitor _____
ACHEMA 2024
Hall / Stand No.

Special shipping labels can be found on www.messefrankfurt.com/logistics-achema

2. Arrival Schedule

All exhibition goods and stand material must arrive at the exhibition grounds by the following dates at the latest:

heavy cargo / oversized exhibits → June 1 – 2 2024, 7 am to 5 pm
(exhibits with a weight exceeding 7.500 kgs or 5,00 meters length/width)
after consulting Logistics Services of Messe Frankfurt (please get in contact with Logistics Services in good time)

general cargo / break-bulk exhibits → June 3, 7 am – June 9, 2 pm

3. Customs Clearance

Customs clearance will be arranged on a temporary import basis if no other written instructions are provided.

The exhibitor is responsible to his forwarding agent for presenting the entire, temporarily imported exhibition goods for the outbound customs formalities. In case of non-compliance, the resulting liability is the responsibility of the exhibitor.

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4. Accessing the exhibition grounds during set-up and dismantling phases

During the set-up and dismantling phase (incl. early set-up and extended dismantling), vehicles may only access the exhibition grounds through the check-in. Here, the check-in staff will check whether a loading zone is available for you. If it is, you will be given an authorisation form specifying the gate through which you can access the exhibition grounds.

Information about the check-in and the registration of your vehicles can be found here: <https://www.messefrankfurt.com/frankfurt/en/services/traffic-services.html>

5. Handling of Empties

The Logistics Services of Messe Frankfurt is solely in charge of storage of empties on the exhibition grounds. Empties must be handed over in good condition and in good time. **The removal of empties must be completed by June 14 2024, 2 pm.**

All regular empties will be redelivered to the exhibition stands during the night (June 15 2024, 2 am to 8 am).

In addition, we offer Priority Empties Handling:

Empties Handling Priority Level

The return of priority level empties will begin on June 14 2024 at 5.30 pm. and ends around 10 pm. We can only accommodate a limited number of orders for priority level empties. The allocation is limited to max. 15 m³ per stand. Please, therefore order Empty Handling Priority Level as early as possible.

The Priority Handling is particularly useful for smaller exhibition stands, for which is no forklift assistance required during the dismantling and all materials can leave the exhibition grounds through vehicles up to 7.49 tons (total permissible weight) until 2 am. on June 15 2024.

Regular Empties (redelivery to exhibition stand during the night), will be available at the exhibition stand not before 8 am on Saturday, June 15 2024.

6. Full-load storage

Exhibits / stand construction material contained in empties have to be declared separately as full load storage and must be handed over separately for storage.

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7. Dismantling

Vehicles up to 7.49 tons (total permissible weight) will be permitted to enter the exhibition grounds **on June 14 2024 from 6.30 pm. On this evening handling / loading, etc. is only possible without the use of forklifts and cranes. All vehicles must leave the exhibition grounds by 2 am, June 15 2024 .**

On **June 15 2024, 8 am.** begins the entrance for trucks on the exhibition grounds, for which an order for loading in this period is confirmed.

As there are only limited contingents for logistic and safety reasons on this day, the provision of forklifts, cranes and personnel will be available only if preordered in advance. Orders are processed according to the date of receipt. Please, place your order as early as possible. The dismantling is possible until **June 18 2024, 6 pm.**

The entry for trucks takes place only after the registration via the Check-In at the collection site Rebstock. Only at the Check-In you will receive the dismantling entry passes for your truck. In order to accelerate dismantling and to prevent trucks from blocking much-needed space for loading beyond the permitted time, restricted areas will be set up at the halls, to which trucks with pre-ordered loading and articulated lorries will be directed. To avoid delay in dismantling through trucks, which remain longer than the admitted time on the exhibition grounds and therefore blocking urgently needed space for loading activities around the exhibition halls, there will be exclusion zones for trucks for which logistics services (forklifts, cranes, etc.) are preordered.

9. Liability

The liability of the Logistics Services ends with the delivery of the exhibition goods at the stand and begins once the goods are picked up from the exhibition stand, regardless of whether the exhibitor is present or not.

The logistics service operates and performs services on the basis of the ADSp (General Terms and Conditions of German forwarding agents). In addition the terms and conditions for exhibition logistics of Messe Frankfurt Venue GmbH are applicable. In the event of any dispute the place of jurisdiction is Frankfurt am Main (Germany).