

Factsheet

Important information regarding the use of conference rooms in the time of COVID-19

The effects of the Covid-19 pandemic have reached us all. As exhibition, congress and event organisers, but also as site operators, the well-being of all those involved is very close to our hearts. For this reason, Messe Frankfurt has drawn up a concept and agreed it with the authorities in which hygienic, medical and organisational measures are taken into account. Ensuring the health and safety of all exhibitors, visitors, service partners and employees is Messe Frankfurt's top priority.

This factsheet is based on the applicable requirements of the "Corona Kontakt- und Betriebsbeschränkungsverordnung" (Corona Contact and Operating Restrictions Ordinance) of the State of Hessen in its current version, as well as the requirements of the health authorities of the City of Frankfurt am Main, and represents an extension of our Technical Guidelines.

On the exhibition grounds, Messe Frankfurt, as the organiser and operator, is responsible for the implementation of and conscientious compliance with the protection and hygiene regulations valid at the time of the event. As a user of rooms, this responsibility is the responsibility of you, comparable to compliance with occupational health and safety laws or fire protection. In addition, the general and specific "Technical Guidelines" of the event will continue to apply.

We must expect that the protection and hygiene rules will change by the time the event is held. Therefore, we will inform you additionally about possible adjustments at www.messefrankfurt.com/hygiene

Information for exhibitors:

Exhibition halls and other buildings

- Please note that routes, entrances and exits may be defined within the exhibition halls and other buildings where necessary – this allows us to prevent visitors crossing paths with one another.
- Please use escalators and stairwells to reach your level wherever possible – lifts are to be reserved for persons with restricted mobility.
- Hand sanitiser is available in all exhibition halls and other buildings at all times. For example, hand sanitiser dispensers can be found at the entrances and exits, as well as in the foyer and toilet facilities.
- Items that are frequently touched – including door handles, escalator handrails, lift buttons and tables – are being cleaned more often. Items are regularly disinfected.
- There is a continuous supply of fresh air throughout the exhibition halls, other buildings and all conference rooms.
- Depending on the situation a mask obligation can be ordered by the authorities

Conference rooms

- Please note that routes, entrances and exits may be defined within the exhibition halls and other buildings where necessary – this allows us to prevent visitors crossing paths with one another.
- Seating has been arranged to ensure that a distance of at least 1.5 metres can be maintained at all times. It follows the rules of distance and hygiene and must not be changed.
- Proper distancing must also be maintained during personal discussions and during breaks.
- Participants must return to their original assigned seats following breaks.
- Information on preventing infections and rules of behaviour is posted and made available in the rooms.

Responsible person for protection and hygiene concept

- For the duration of the use of conference rooms, the organiser shall appoint a person responsible for hygiene and distance rules who is always reachable while the conference rooms are being used.
- This person shall ensure that the entrance and exit as well as the course of the event are in accordance with the hygiene and distance rules and that the requirements of the German Protection against Infection Act are observed.
- The conference leader informs participants on infection prevention and the rules of behaviour.

General information

- Distancing and hygiene rules may result in delays. Event times may need to be adjusted as a result.

Messe Frankfurt Venue GmbH – Last updated: 15 October 2020

All the measures described above are based on the current state of knowledge and can be adapted at any time to meet future requirements arising from events. We will of course inform you about any changes on a daily basis at www.messefrankfurt.com/hygiene.